

MILESTONE

Solutions Source for Hospitality

Milestone System is a system integrator which provide a good variety of IP/ Cloud solutions & systems to hospitality (such as hotel, resort, service apartment, club, etc) as a start, and now we also serve other industries such as retail, education, hospital, government, catering and etc. Given our 70+ solutions & services carrying, I can serve customer with solution or be able to provide total solutions for a whole new hotel building. Please feel free to check out our website www.milestone-system.com.

Infrastructure & Networking

- WiFi and Wired network set up
- Network and Cabling Services
- Network Gear
- Computer room set up or Removal
- Leased Line and VPN
- Network and infra equipment & system maintenance service

Audio & Video Solutions

- IPTV (In-Room Entertainment System)
- Digital Signage (IP or Cloud) with stick on screen (from hardware monitor to roll up screen)
- LED Lighting (a good variety of LED lighting available, in comparing to traditional light, LED can save at least 1/3 or half in your electricity bill! LED strip light with aluminum cover is in focus)
- IP CCTV System
- Guest Room Media hub (hospitality panel for power supplier, smart devise charging, throw content from smart devise to TV panel under wired or wireless way)
- Bluetooth Charging Clock with speaker
- Sound Bar
- IP PABX
- AV System
- Background Music System
- Public Announcement System

IP/ Cloud Solutions & Systems

- Loyalty Platform and Giftcard Solutions
- PMS (Property Management System)
- web app development (with AI, machine learning, blockchain applied)
- Guest Relationship Management (CRM/ Membership Mgt)
- Club Management System (with Membership and facilities Mgt)
- In Room Touch Control (a Pad set up in guest room which can manage lighting, curtain, air con, food ordering, housing information, control on TV, all you can name)
- Job Dispatch System (for handle guest/ internal request, used by housekeeping/ Engineering)
- Compcierge (online concierge operation management tool locate in concierge section, conference area, floor level, or even inside guest room)
- Supply Chain Management (for Purchase/ Inventory/ Cost Control)
- Keylock System (for guest room, from Mifare Card to NFC, mobile key, facial recognition and more)
- Access Control System (for internal staff & security and also room guests)
- Cloud PABX
- Car Park System

- Call Accounting System
- POS (Point-of-Sales)
- Passport & ID Scan
- Signature solution (from Wacom)
- Website Design and Hosting
- HR system
- Back Office Accounting
- Business Intelligence
- Table Management System
- HSIA Internet Gateway (for hotel internet service)
- Internet Bandwidth Controller
- Mini Bar System
- Lighting & Energy Saving
- Cloud and Managed Hosting
- Managed Security Services
- Data Backup
- iBeacon solution
- WiFi set up with social media capture solution
- Air Purification System (for assigned area or whole building)
- Scent System (release scent in building, it associates with brand recognition & image)
- Instant messaging and communication solution

Smart Solutions

- Smart Hotel Guest Room/ Office/ Home solution (centralized control of all electronics appliances inside guest room/ office/ home through sensors installed)
- Artificial Intelligence
- Chatting Robot (It is a service mimics conversation with human, powered by rules and artificial intelligence.)
- Smart IoT Lighting (with MESH technology applied, each light will have smart software build-in and be able to talk to each other, together they form a network and go up to cloud. Thus performance analysis can be made and control is set through smart device. This kind of lighting is only 2/3 of LED lighting in energy consumption)
- Smart City project (central control & monitor, smart access control, smart home, smart lighting, smart cctv, etc)

Thermal & Disinfection Solutions

- Thermal solution (cam with stand set at building entrance to check entering person body temperature)
- Disinfection Solution (disinfectant spray on any material surface such as furnishing/ floor/ wall or emit to the air then kill pollutant/ odor/ virus/ bacteria)

Especially for hospitality, given my good variety of solutions carrying, I can offer from single system/ solution replacement to all core solutions (such as network infrastructure, solution, system) for a new opening hotel. We can be considered as one-stop-shop solution provider, that makes the hotel owner/ management work much easier.

Then again for other industries, majority of our solutions also apply to retail, education, government, hospital, banking, theme park and etc. We start with Greater China, and nowadays reach out to Indonesia, Thailand, Eastern Europe, USA, and more.